## A Preliminary Study of Housing Satisfaction, Mobility, and Adaptation of the Jakartans in 2020-2021

### Putra Bagus Khalis<sup>1</sup>, Joko Adianto<sup>2</sup>

<sup>1</sup> Department of Architecture, Faculty of Engineering, University of Indonesia, Indonesia putra.bagus@ui.ac.id

#### ABSTRACT

This study investigates the factors of housing satisfaction, mobility, and adaptation for providing suitable housing quality to the needs of Jakarta residents. Although many housing provision programs are delivered in the capital city to accommodate the housing needs of the Jakartans, its result remains unsuccessful in attracting interest from the designated homebuyers in the capital city, especially the middle and low-income groups, due to its unaffordable housing price and potentially unmeet housing preferences and satisfaction. According to the quantitative analysis of 400 respondents, age and marital status are the prominent socio-demographic factors of housing satisfaction, mobility, and adaptation of the Jakartans, followed by various attributes of housing norms. This study encourages the city authority, planners, and architects to thoroughly plan the location of housing with sufficient proximity to the public amenities, which also implicates investment opportunities, land, and building taxes. In contrast, adaptable housing design is suggested to enable self-help development by the residents for coping with unforeseen needs in the future according to their life cycle stages.

© 2022 IJBESR. All rights reserved.

Keywords: Housing norms, Housing satisfaction, Housing mobility, Housing adaptation, Jakarta

#### 1. Introduction

Although it is considered the most populated city with the highest urbanization rate in Indonesia, Jakarta city experiences a modest population growth compared to its surrounding cities and regencies in Greater Jakarta Metropolitan Area (GJMA). A BPS report in 2021 notes the capital city has experienced 1.16-1.35% since 2019-2021, compared to Bekasi city and regency (3.42-3.74%), Tangerang city and regency (2.48-2.61%), Depok city (4.03-4.47%), also Bogor city regency (1.97-2.02%) in the same period. According to the same report, the unaffordable housing market is one of the prominent factors of the declining population growth in the Indonesian capital city and housing mobility in the surrounding cities and regencies.

Many housing provision programs are delivered in the capital city to accommodate the housing needs of the Jakartans, as written in Provincial Regulation 1/2018 on Midterm Development Plan 2017-2022. One of the salient programs is the Zero Down Payment (ZDP) program for homeownership affordable vertical housing. However, its result still needs to be successful in attracting interest from the designated homebuyers in the capital city, especially the middle and low-income groups, due to its unaffordable housing price and potentially unmeet housing preferences and satisfaction. It indicates the housing provision program depends on the affordability and land availability approach, which still disregards the homebuyers' housing preferences and satisfaction approach. In comparison, studies on housing satisfaction have been widely acknowledged as a pivotal

basis for formulating housing policy and design [28], as it provides a housing design guideline for planners or architects to meet the needs of future residents [39].

This study investigates the factors of housing satisfaction, mobility, and adaptation for providing suitable housing quality to the needs of Jakarta residents. It contributes to the academic conversation on this limited topic, especially in the housing and settlement knowledge field. It is a preliminary reference for planners and architects to formulate the appropriate housing planning and design. The investigation begins with the theoretical exploration of significant concepts such as housing norms, satisfaction, and mobility to obtain a profound understanding and formulate the decisive variables in the operated quantitative method. The result is analyzed critically and concluded in the final part of this paper.

## 2. Material and Methods

## 2.1. Material

# 2.1.1. Housing Norms

Several authors discussed the formulation of housing cultural norms by observing the everyday life of the residents [54] [75]. They attempted to understand and identify the preferable physical and social characteristics of housing for the residents. Later, Morris and Winter [61] postulate that housing adjustment (mobility or adaptation) is delivered by the family or household when the experienced current housing norms. They generalize housing cultural norms such as space, tenure, structure, and neighborhood.

Space norms relate to the adequacy of quantity and quality of housing to accommodate the needs of residents [1]. Study shows space norms are influenced by socio-demographic

characteristics such as age, sex, family composition, or marital status [34]. Tenure norms correspond to the homeownership status, which implicates tenure security and household expenditure in the form of tax [9]. Type of structure norms connotes the housing types such as detached or vertical housing, which implicate the suitability with the residents' lifestyle [59] [60]. Similar to space norms, neighborhood norms refer to the quantity and quality of neighborhood features that suit to accommodate the needs of the residents according to their socio-demographic characteristics [49]. Furthermore, the neighborhood norms expand to the location norms for examining the residents' preferences of their housing location towards the proximity to the supporting amenities in the city [40]. Later, the expenditure norms, which relate to the financial capacity of the residents, emerge as the housing cultural norms because of their pivotal role in financing the living or moving of the residents [68].

# 2.1.2. Housing Satisfaction

Francescato and Weidemann [31] define housing satisfaction as the response of an individual or household to the experienced current housing condition as it represents the experienced contentment of an individual or a household towards the current housing condition [57]. Later, Galster [32] postulates it is achieved when the current housing condition meets the housing aspirations, including the neighborhood's physical housing and social attributes. Nowadays, it is defined by many authors as the conformity degree between the ideal and actual housing conditions of the residents [6] [10] [42] [43] [62] [67] [69]. Nonetheless, studies show that the subjective perception of the residents prevails over the objective housing condition to determine their housing satisfaction [4] [48].

Myriad studies inquiry the degree of housing satisfaction such as space norms including

housing size [5], housing appearance [23], and quality of its features [26], tenure norms [36] [41], neighborhood norms such as safety [8] [66], the neighborhood maintenance [2] [44] availability of amenities [50], cleanliness [16], and social cohesiveness with the surrounding neighbors [63] [72], expenditure norms [11] [48] [73], also location norms such as proximity to workplace, public transportation, or other facilities [2] [24] [38].

However, galore studies assert the sociodemographic characteristics of the residents contribute significantly to housing satisfaction [56] [76], such as sex [58], age [73], levels of education [15] [45], marital status [25] [67], household composition [21], types of employment [15], and length of residence [15].

## 2.1.3. Housing Mobility

Housing dissatisfaction is also regarded as the trigger of housing mobility or adaptation [3]. Several studies conclude housing mobility is negatively correlated and influenced by age, family composition, length of residence, and homeownership but positively correlated and influenced by monthly income and levels of education [8] [17] [20] [22] [33] [41] [52] [53] [74].

Age has been examined as one of the essential socio-demographic characteristics for housing mobility, as increasing age tends to decrease the desire to move [64] [65]. The neighborhood attributes such as race, ethnicity, monthly income, and the physical quality of the neighborhood are considered the main factors of housing mobility [29] [35] [71]. Later, those who obtain freehold homeownership tend to settle with less desire to move compared to the renters [70].

Further, copious studies combine the implication of the residents' sociodemographic characteristics and perceived housing satisfaction with their housing mobility [18] [19] [22] [46] [51].

However, a study by Basolo and Yerena [7] asserts that housing dissatisfaction plays a pivotal role in housing mobility, the life-cycle stage of individuals or households, and the availability of suitable housing in the market. Therefore, Jansen [47] argues the residents remain to reside despite experiencing uncanny housing conditions because of the adjusted housing market, or unavailable suitable housing to their preferences. It occurs in the form of housing adaptation.

## 2.2. Methods

Several approaches have been introduced by authors to measure the housing satisfaction of the individual or household, such as measuring the satisfaction degree of residents towards their surrounding environment [12], the discrepancies between the actual and aspired needs of the residents [32], and the probability of residents' response according to the experienced current housing condition [30].

Li and Wu [55] typify three significant determinants in the inquiry of housing satisfaction such as 1) socio-demographic characteristics, 2) physical attributes, and 3) neighborhood physical features and sociospatial characteristics. However, according to the aforementioned literature reviews, this study is divided into 3 (three) sections, which are:

- 1. The characteristics of respondents.
- 2. The socio-demographic factors of housing satisfaction, mobility, and adaptation.
- 3. The factors of housing satisfaction, mobility, and adaptation according to the housing norms.

Following Morris and Winter, the selected housing norms are location, neighborhood, space, and expenditure [61].

Several studies employ an explanatory approach with convenient sampling to deliver efficient and effective primary data [13] [14], which is also applied in this study. The number of collected respondents is 400, which is adequate to meet the confidence ratio of 95%, according to the Slovin formula. The Cronbach's Alpha test is 0.7231 ( $\alpha$ >.7000), which indicates sufficient reliability of the collected data [27] [37]. The descriptive analysis of the characteristics of respondents is applied to understand the demographic composition of respondents, while regression analysis is employed to obtain the significant factors of housing satisfaction, mobility, and adaptation, according to socio-demographic and housing norms.

#### 3. Results and Discussions

#### 3.1. The Characteristics of Respondents

Generally, most of the respondents work as private employees (42.25%), followed by students (20.00%), self-employed (13.50%), unemployed (13.25%), civil servants (10.25%), and retirees (0.75%), as Table-1 shows.

Most of the male respondents work in the private sector as an employee (45.76%), followed by students (21.47%), self-employed (16.95%), and civil servants (9.04%). Few respondents do not work such as unemployed (5.65%) and retired (1.13%). It illustrates the diversity of the employment types of respondents, which may represent the diversity of employment types in society.

While in the female respondent group, the private employee is the dominant type of employment (39.46%), followed by unemployed (19.28%), student (18.83%), self-employed (10.76%), civil servant (10.25%), and retiree (0.45%). This composition shares a similar composition with its male counterparts.

	•	Types of employment					1	Fotal	
Sex	Age (yrs old)	Civil servant	Private employee	Self- employed	Retiree	Student	Unemployed*	(n)	(%)
	<25	1	7	7	1	24	7	47	26.55
	25-45	14	73	23		14	3	127	71.75
Male	46-65	1	1		1			3	1.69
	<i>(n)</i>	16	81	30	2	38	10	177	44.25
	(%)	9.04%	45.76%	16.95%	1.13%	21.47%	5.65%	177 44.	44.25
	<25	2	23	2		28	4	59	26.46
	25-45	21	65	22		14	35	157	70.40
Female	46-65	2			1		4	7	3.14
	<i>(n)</i>	25	88	24	1	42	43	222	55 <b>7</b> 5
	(%)	11.21	39.46	10.76	0.45	18.83	19.28	223 55	55.75
<b>T</b> ( 1	<i>(n)</i>	41	169	54	3	80	53		100
Total -	(%)	10.25	42.25	13.50	0.75	20.00	13.25		400
Age (yrsold)	<25	3	30	9	1	52	11	106	26.50
	25-45	35	138	45	-	28	38	284	71.00
	46-65	3	1	-	2	-	4	10	2.50

#### Table-1: The composition of employment types according to sex and age group

\* for female respondents, it stands for housewife

Source: (Khalis & Adianto, 2022)

According to age group, generally, most of the respondents are aged 25-45 years old (71.00%), followed by younger than 25 years old (26.50%), and 46-65 years old (2.50%).

The male respondent group shares a similar composition, as the 25-45 years old group is the dominant (71.75%), followed by those younger than 25 years old (26.55%) and 46-65

years old (1.69%). While in the female respondent group, 25-45 years old is also the dominant respondent group (70.40%), followed by those younger than 25 years old

(3.14%). This composition indicates the participated respondents are included potential homebuyers with most of them owning formal types of employment at the productive age.

	Age	N	/larital statu	s	Hous	sing type		Homeown	ership		т	otal
Sex	(yrs old)	Single	Married	Sepa rated	Apart ment	Detached house	Parental	Official	Rent	Free hold	(n)	(%)
	<25	47				47	38		7	2	47	26.55
	25-45	76	51		5	122	83	1	25	18	127	71.75
Male	46-65		3			3		1		2	3	1.69
	(n)	123	54		5	172	121	2	32	22	177	44.25
	(%)	69.49	30.51	0.00	2.82	97.18	68.36	1.13	18.08	12.43	177 44.	44.25
	<25	58	1			59	47		11	1	59	26.46
	25-45	78	77	2	5	152	76	1	49	31	157	70.40
Female	46-65		7			7	2			5	7	3.14
	(n)	136	85	2	5	218	125	1	60	37	223	55.75
	(%)	60.99	38.12	0.90	2.24	97.76	56.05	0.45	26.91	16.59	223	33.75
Total	(n)	259	139	2	10	390	246	3	92	59		100
Total —	(%)	64.75	34.75	0.50	2.50	97.50	61.50	0.75	23.00	14.75	4	100
Age	<25	105	1	-	-	106	85	-	18	3	106	26.50
(yrs	25-45	154	128	2	10	274	159	2	74	49	284	71.00
old)	46-65	-	10	-	-	10	2	1	-	7	10	2.50

Table-2: The composition of marital status, housing types, and homeownership according to sex and age group

Source: (Khalis & Adianto, 2022)

Most of the respondents have not entered marriage (64.75%), followed by married (34.75%) and separated (0.50%). This composition is similar to the male and female respondent groups. In the male respondent group, single is the dominant marital status (69.49%), followed by married (30.51%), and separated (0.00%). While in the female counterparts, the single is also the dominant followed group (60.99%), by married and separated (0.90%). This (38.12%), composition depicts most of the respondents are potential homebuyers in the future when entering the next life-cycle.

The marital status of respondents potentially relates to the current homeownership. Most of them still live in the parental house (61.50%), followed by rent (23.00%), freehold (14.75%), and official housing (0.75%). It shares a similar composition to both respondent groups, as most male respondents still live in the parental house (68.36%), followed by rent

(18.08%), freehold (12.43%), and official houses (1.13%). While in the female respondent group, most respondents still share space in their parental houses (56.05%), rent (26.91%), freehold (16.59%), and official houses (1.13%). This composition hints at the result that exemplify the future homebuyers.

Most of the respondents are currently living in a detached house (97.50%), and only a small number live in an apartment (2.50%). This composition is similar to the male and female respondent groups. In the male respondent groups, most of the respondents are currently living in a detached house (97.18%), and a small number live in an apartment (2.82%). While in the female counterparts, most of the respondents are living currently in a detached house (97.76%), which is dominant compared to an apartment (2.24%). This composition suggests the result represents the subjective assessment of housing satisfaction and mobility from the dwellers of detached houses.

#### 3.2. Factors of Housing Satisfaction, Mobility, and Adaptation

Table-3 shows age ( $\rho$ -value=.0443<.05), marital status ( $\rho$ -value=.0339<.05), and tenure/ homeownership ( $\rho$ -value=.0407<.05) are the prominent factors of housing satisfaction. It indicates a low degree of housing satisfaction is more likely experienced by the younger respondents and its degree tends to be higher as the respondents become older. This finding shares a similar result with a study by Wang et al. [73], who argues age is a pivotal factor in housing satisfaction.

Those who have not entered marriage are inclined to experience housing dissatisfaction, while those who have entered marriage tend to be more satisfied with their current housing condition. This finding confirms several prior studies that pose marital status as the crucial demographic factor of housing satisfaction [25] [67].

However, this study finds the lack of homeownership also contributes to a low degree of housing satisfaction, and it is increasing when the respondents obtain homeownership. Homeownership guarantees tenure security for the respondents and its absence fails to provide their sense of security, which leads to housing dissatisfaction.

Those factors also contribute to housing mobility, such as age ( $\rho$ -value=.0282<.05), marital status ( $\rho$ -value=.0363<.05), and tenure/ homeownership ( $\rho$ -value=.0186<.05). The younger respondents tend to move out for finding more suitable housing condition which meets their needs, rather than the older respondents, who tend to more feel settled to deal with their current housing condition. It upholds the result of several prior studies [64] [65].

The increasing age may relate to the changing life-cycle, such as entering a marriage. The marital status change frequently results in housing mobility to find privacy and independent living from the parental nest to new houses, as several studies affirm [8] [33] [41]. Changing marital status such as separation also drives housing mobility, as mentioned in several previous studies [22] [52].

	Degraceion Statistics	Housing				
Attributes/ norms	Regression Statistics	Satisfaction	Mobility	Adaptation		
	Multiple R	.7438	.6031	.7984		
	R Square	.4017	.3219	.4079		
	Adjusted R Square	.2406	.3044	.3009		
	Standard Error	.3107	.2554	.1832		
	Observations	400	400	400		
	ANOVA		Significance F			
	Regression	.0186	0.0023	0.0071		
Demographic	Variables		ρ-value			
	Intercept	.0000	.0000	.0000		
	Sex	.0792	.0792	.0695		
	Age	.0443	.0282	.0306		
	Types of employment	.0706	.0659	.0613		
	Marital status	.0339	.0363	.0155		
	Levels of education	.0578	.0663	.0955		
	Tenure/ homeownership	.0407	.0186	.0601		
	Source:	(Khalis & Adiant	o, 2022)			

Table-3: The demographic factors of housing satisfaction, mobility, and adaptation

Changes in marital status and age according to the respondents' life cycle contributes to the change in tenure/ homeownership. Entering marriage, as the respondents grow older, drives them to leave their parental house to their new house, which changes their tenure/ Those who are homeownership. already still do married and not obtain homeownership, tend to move to another house with freehold homeownership to acquire tenure security. This finding affirms the result of many previous studies, which highlight homeownership as the prominent factor in housing mobility [17] [20] [36] [41] [53] [74].

However, as Jansen [47] mentions, housing dissatisfaction does not necessarily drive housing mobility, as residents are capable to adapt with their current experienced housing conditions. This study acquires age ( $\rho$ -value=.0306<.05) and marital status ( $\rho$ -value=.0155<.05) are the significant factors of housing adaptation. Housing mobility, according to Jansen [47], involves a complicated deliberation among household members, especially those who have entered marriage and parenthood.

Therefore, age and marital status are the prominent factors of housing satisfaction, mobility, and adaptation of the Jakartans, as they are the most significant and consistent factors compared to others. Tenure/ homeownership becomes one of the significant factors of housing satisfaction and mobility, but not housing adaptation. It shows this factor can only be obtained housing mobility by purchasing a house with freehold homeownership. Furthermore, it presages the potential housing mobility from Jakarta city to the surrounding city/ regency, when the respondents experience the changing life cycle, such as entering marriage, according to their increasing age.

3.3. Factors of Housing Satisfaction, Mobility, and Adaptation According to Location Norms

Table-4 shows proximity to workplace (pvalue=.0000<.05), public transportation (pvalue=.0004<.05), shopping mall (ρvalue=.0454<.05), education facilities (ρvalue=.0370<.05), entertainment centers (pvalue=.0236<.05), facilities health (pvalue=.0000 < .05), and kin/ relatives (ρvalue=.0072<.05). This finding shares a similar result with the myriad prior studies, which explain the proximity to the workplace, public transportation, and other amenities [2] [24] [38]. However, this study highlights the proximity to kin/ relatives as one of the important factors for the respondents to achieve a high degree of housing satisfaction, as it provides social support for them to cope with everyday adversities.

Attributos / norma	Pagrossian Statistics		Housing	
Attributes/ norms	Regression Statistics	Satisfaction	Mobility	Adaptation
	Multiple R	. 8053	.7480	.8128
	R Square	.5533	.2507	.3094
	Adjusted R Square	.5418	.2007	.4071
	Standard Error	.2043	.2577	.1931
	Observations	400	400	400
	ANOVA		Significance	F
	Regression	.0000 .0005		.0061
	Variables	ρ-value		
	Intercept	.5626	.0000	.0000
Location	Proximity to workplace	.0000	.0623	.0614
	Proximity to public transportation	.0004	.0388	.0954
	Proximity to shopping malls	.0454	.0185	.0562
	Proximity to education facilities	.0370	.0732	.0897
	Proximity to highway	.0935	.0633	.0689
	Proximity to government offices	.0677	.0759	.0526
	Proximity to entertainment center	.0236	.0641	.0588
	Proximity to sport facilities	.0982	.0510	.0863
	Proximity to health facilities	.0000	.0655	.0715
	Proximity to kin/ relatives	.0072	.0479	.0569

Table-4: The factors of housing satisfaction, mobility, and adaptation according to location norms

Source: (Khalis & Adianto, 2022)

This study finds proximity to public transportation (p-value=.0388<.05), shopping malls (p-value=.0185<.05), and kin/ relatives  $(\rho$ -value=.0479<.05) are the main driver of housing mobility for the respondents. It depicts the crucial role of a public transportation hub for the respondents to reach other public amenities, including shopping malls, as one of them to meet their daily needs. Surprisingly, the proximity to kin/ relatives also plays a pivotal role in housing mobility, as an indication of the importance of social support to live in a big city like Jakarta.

However, this study does not find any significant contributing factors to housing adaptation. It is understandable because the attributes of location norms cannot be delivered individually by respondents, but by government or private sectors. When the respondents experience housing dissatisfaction with location norms, they tend to perform housing mobility, because they cannot adjust them accordingly.

3.4. Factor of Housing Satisfaction, Mobility, and Adaptation According to Neighborhood Norms

As shown in Table-5, security/ safety (pvalue=.0009<.05), community park (pvalue=.0223<.05), hazard-free (ρvalue=.0167<.05), crime-free (ρvalue=.0478<.05), cleanliness (ρvalue=.0000<.05). neighborliness (pvalue=.0075<.05), and calm environment (pvalue=.0000<.05) are the prominent contributing factors in neighborhood norms. It bespeaks the respondents are prioritizing their physical and social well-being to meet sufficient housing satisfaction according to neighborhood norms, which shares a similar result of prior studies [8] [63] [66] [72].

Attuikutee / neuroe	Degracion Statistics		Housing	
Attributes/ norms	Regression Statistics	Satisfaction	Mobility	Adaptation
	Multiple R	.8341	.2423	.2082
	R Square	.6957	.0540	.0434
	Adjusted R Square	.6879	.0297	.0188
	Standard Error	.6565	.2393	.1906
	Observations	400	400	400
	ANOVA		Significance F	
	Regression	.0000	.0160	.0657
	Variables		ρ-value	
	Intercept	.1222	.0000	.0000
Neighborhood	Security/ safety	.0009	.0115	.0279
	Community park	.0223	.0820	.0611
	Worship facilities	.0544	.0602	.0649
	Playground facilities	.0528	.0830	.0608
	Mini market	.0522	.0734	.0603
	Hazard-free	.0167	.0259	.0437
	Crime-free	.0478	.0283	.0194
	Cleanliness	.0000	.0158	.0263
	Neighborliness	.0075	.0355	.0385
	Calm environment	.0000	.0541	.0623

Table-5: The factors of housing satisfaction, mobility, and adaptation according to neighborhood norms

Source: (Khalis & Adianto, 2022)

The contributing factors of housing mobility share a similar result, such as security/ safety (p-value=.0115<.05), hazard-free (ρvalue=.0259<.05), crime-free (ρvalue=.0283<.05), cleanliness (pvalue=.0158<.05), and neighborliness (pvalue=.0355<.05). These factors are the crucial drivers of housing mobility as mentioned in various studies [29] [35] [71].

However, most driving factors of housing mobility play a pivotal role in housing adaptation, such as security/ safety (pvalue=.0279<.05), hazard-free (ρvalue=.0437<.05). crime-free (ρvalue=.0194<.05), cleanliness (ρvalue=.0263<.05), and neighborliness (pvalue=.0385<.05). It illustrates the respondents are capable to adjust these attributes of neighborhood norms for coping with the current experienced housing condition and delaying/ eliminating the potential of housing mobility. It follows a similar suggestion by Jansen [47], who asserts the ability of residents to adjust their current housing conditions for meeting their needs according to their life cycle stage.

These attributes of neighborhood norms are the most significant and consistent factors of housing satisfaction, mobility, and adaptation, which indicates the direct contribution to the enhancement of their physical and social wellbeing.

3.5. Factors of Housing Satisfaction, Mobility, and Adaptation According to Space Norms

According to space norms, the housing satisfaction of the respondents is highly influenced by the number of bedrooms ( $\rho$ -value=.0005<.05), garden ( $\rho$ -value=.0184<.05), appearance ( $\rho$ -

International Journal of Built Environment and Scientific Research p-issn: 2581-1347 | e-issn: 2580-2607 | Pg. 111-126

value=.0004<.05),	low-energy	(ρ-
value=.0000<.05),	living room	(ρ-
value=.0027<.05),	and house size	(ρ-
value=.0126<.05),	as shown in Table-6	. It

affirms several findings from the abundance studies, such as housing size [5], housing appearance [23], and quality of its features [26].

Table-6: The factors of housing satisfaction, mobility, and adaptation according to space norms

Attributes / newse	Degraceion Statistics	Housing				
Attributes/ norms	<b>Regression Statistics</b>	Satisfaction	Mobility	Adaptation		
	Multiple R	.8264	.2282	.7551		
	R Square	.6829	.0521	.2408		
	Adjusted R Square	.6747	.0277	.2003		
	Standard Error	.6946	.2406	.2021		
	Observations	400	400	400		
	ANOVA		Significance F			
	Regression	.0000	.0021	.0015		
	Variables		ρ-value			
	Intercept	.3358	.0000	.0000		
Space	Land size	.0733	.0739	.0640		
	Numbers of bedroom	.0005	.0866	.0188		
	Kitchen	.0533	.0893	.0446		
	Garden	.0184	.0776	.0608		
	Appearance	.0004	.0511	.0479		
	Low-energy	.0000	.0700	.0999		
	View	.0989	.0609	.0806		
	Interior quality	.0599	.0793	.0162		
	Living room	.0027	.0774	.0494		
	House size	.0126	.0818	.0353		

Source: (Khalis & Adianto, 2022)

However, only some of the attributes of space norms significantly contribute to housing mobility, resulting from the existing body of literature. Relating to Jansen [47], these attributes are the most adjustable housing norms to meet the ever-changing needs of the respondents, as shown in Table 6. The numbers of the bedroom ( $\rho$ -value=.0188<.05), kitchen (p-value=.0446<.05), appearance (pinterior value=.0479<.05), quality (ρvalue=.0162<.05), living room (ρvalue=.0494<.05), and house size (pvalue=.0353<.05) are the adaptable attributes of housing norms through the process of housing adaptations. These attributes. presumably, are adjustable to meet the everchanging needs according to the experienced life cycle, such as entering parenthood or

changing family or household composition in the future.

#### 3.6. Factors of Housing Satisfaction, Mobility, and Adaptation According to Expenditure Norms

Many studies assert expenditure norms contribute to housing satisfaction [11] [48] [73]. Table-7 shows house price and installment ( $\rho$ -value=.0119<.05), operational ( $\rho$ -value=.0008<.05) and maintenance cost ( $\rho$ -value=.0000<.05), also investment opportunities ( $\rho$ -value=.0000<.05) are the contributing factors of housing satisfaction, which serve as the similar result.

		Housing				
Attributes/ norms	Regression Statistics	Satisfaction	Mobility	Adaptation		
	Multiple R	.8494	.8192	.7138		
	R Square	.7215	.4083	. 2701		
	Adjusted R Square	.7180	.3602	. 1029		
	Standard Error	.6057	.2351	.2017		
	Observations	400	400	400		
	ANOVA		Significance F			
Evpondituro	Regression	.0000	.0015	.0074		
Expenditure	Variables		ρ-value			
	Intercept	.0767	.0000	.0000		
	House price & installment	.0119	.0591	.0762		
	Operational cost	.0008	.0944	.0371		
	Land & housing tax	.0723	.0359	.0614		
	Maintenance cost	.0000	.0934	.0277		
	Investment opportunities	.0000	.0259	.0513		
	Investment opportunities	.0000	.0259	.05		

Table-7: The factors of housing satisfaction, mobility, and adaptation according to expenditure norms

Source: (Khalis & Adianto, 2022)

However, only investment opportunities ( $\rho$ -value=.0359<.05) with land and housing taxes ( $\rho$ -value=.0259<.05) play a pivotal role in housing mobility. Presumptively, these attributes of expenditure norms cannot be adjusted by the respondents, because of their dependency on the city planning policy, relating to the land price, city zoning, and infrastructure plan. Therefore, if these attributes fail to meet their needs, then housing mobility becomes the plausible option.

It relates to the significant attributes of housing adaptation. As shown in Table-7, operational ( $\rho$ -value=.0371<.05) and maintenance costs ( $\rho$ -value=.0277<.05) are the most tenable attributes of expenditure norms for housing adaptation. These are the most reasonably adjusted attributes to adapt to the ever changing financial capacity and needs according to the life cycle of the respondents, which shares a similar thought with Jansen [47].

#### 4. Conclusion

Based on the results of this study, it can be concluded that age and marital status are the prominent factors of housing satisfaction, mobility, and adaptation of the Jakartans. Tenure/ homeownership becomes one of the significant factors of housing satisfaction and mobility, but not housing adaptation. It also indicates the potential housing mobility from Jakarta city to the surrounding city/ regency, when the respondents experience the changing life cycle, such as entering marriage, according to their increasing age.

Living in the city, which is close to the workplace, public transportation, and other significantly contributes amenities to increasing their degree of housing satisfaction. This study supplements the proximity to kin/ relatives as a significant additional factor in housing satisfaction. The prominent attributes such as security/ safety, hazard-free, crimefree, neighborliness, and cleanliness are manageable for improvement to enhance the quality of well-being through communal activities, which prevent them to move from the current neighborhood.

However, none of the unsatisfactory attributes of space norms drive the respondents to housing mobility. House size, number of bedrooms, or living room are adjustable attributes of space norms to meet the ever changing needs of the respondents, according to their life cycle stage. While land and building taxes, also investment opportunities are the un-adjustable factors in the expenditure norms, because of their dependency on city planning and regulations. Nonetheless, the respondents have opportunities to cope with housing dissatisfaction by adjusting the operational and maintenance costs to cope with the current housing conditions.

Conclusively, the city authority, planners, and architects must thoroughly plan the location of housing planning with sufficient proximity to the most significant and consistent factors, such as public transportation, education, and health facilities. Although the proximity to kin/ relatives is considerably important to fulfill housing satisfaction, the housing allocation in the city planning should be connected with decent public transportation to foster the social support of the citizens. However, the location and the connectedness with the public amenities are potentially increasing the investment opportunities, land, and housing taxes, which implicate housing expenditure norms. satisfaction by the Therefore, housing planning must be meticulously enacted and delivered. While physical housing attributes should be designed adaptively to accommodate the ever changing needs of the respondents according to their life cycle stage.

### Acknowledgement

This work is supported by Department of Architecture, Faculty of Engineering, University of Indonesia and research group of 2020 cohort of Urban Housing and Settlement studies.

## References

- Abrahamson, K., Bradley, D. B., Morgan, K. H., Fulton, B. R., & Ibrahimou, B. (2013). Influence of Satisfaction with Services on Assisted Living Resident Satisfaction. *Journal of Housing for the Elderly* 27(1-2): 177-190.
- [2] Addo, I. A. (2016). Assessing residential satisfaction among low income households in multi-habited dwellings in selected low income communities in Accra. Urban Studies 53(4): 631-650. https://doi.org/10.1177/0042098015571055
- [3] Adriaanse, C. (2007). Measuring residential satisfaction: a residential environmental satisfaction scale (RESS). *Journal of Housing and the Built Environment* 22(3): 287. https://doi.org/10.1007/s10901-007-9082-9
- [4] Amerigo, M. A., Aragones, J. I. (1997). A Theoretical and methodological approach to the study of residential satisfaction. Journal of Environmental Psychology, 17(1), 47–57.
- [5] Azimi, N., & Esmaeilzadeh, Y. (2017). Assessing The relationship between house types and residential satisfaction in Tabriz, Iran. International Journal of Urban Sciences, 21(2), 185-203.

https://doi.org/10.1080/12265934.2016.1273128

- [6] Baiden, P., Arku, G., Luginaah, I., & Asiedu, A. B. (2011). An assessment of residents' housing satisfaction and coping in Accra, Ghana. Journal of Public Health, 19(1), 29-37.
- Basolo, V., & Yerena, A. (2017). Residential Mobility of Low-Income, Subsidized Households: A Synthesis of Explanatory Frameworks. Urban Studies Publications. 94. https://digitalcommons.tacoma.uw.edu/urban\_pub/ 94
- [8] Batson, C. D., & Monnat, S. M. (2015). Distress in the Desert: Neighborhood Disorder, Resident Satisfaction, and Quality of Life During the Las Vegas Foreclosure Crisis. Urban Affairs Review 51 (2): 205–238.
- [9] Beyer, G. H. (1965). Housing and Society. New York: Macmillan.
- [10] Bursa, O. (2021). The role of civic amenities in the residential satisfaction in apartment-housing localities of Prague. AUC Geographica 56(1), 3– 17. https://doi.org/10.14712/23361980.2020.20
- [11] Buys, L. & Miller, E. (2012). Residential Satisfaction in Inner Urban Higher-Density Brisbane, Australia: Role of Dwelling Design, Neighbourhood and Neighbours, Journal of Environmental Planning and Management, 55(3), pp. 319-338.
- [12] Canter, D., & Rees, K. (1982). A multivariate model of housing satisfaction. Applied Psychology, 31(2), 185–207.
- [13] Carmon, A. F. (2010). An exploration of family business employees: How perceptions of family

communication influence their workplace experiences (Unpublished doctoral dissertation). Fargo, ND: Graduate Faculty of the North Dakota State University of Agriculture and Applied Science.

- [14] Chen, I. J. (2009). An investigation of international volunteer tourists' motivation (Unpublished doctoral dissertation). Bloomington, IN: Indiana University.
- [15] Chen, L., Zhang, W., Yang, Y., & Yu, J. (2013). Disparities in residential environment and satisfaction among urban residents in Dalian, China. Habitat International, 40, 100–108.
- [16] Ciorici, P., & Dantzler, P. (2018). Neighborhood Satisfaction: A Study of a Low-Income Urban Community. Urban Affairs Review 1 –29. DOI: 10.1177/1078087418755515
- [17] Clark, W. A. V. & Dieleman, F. M. (1996). Households and Housing: Choice and Outcomes in the Housing Market (New Brunswick, N.J.: Center for Urban Policy Research).
- [18] Clark, W. A. V. & Ledwith, V. (2006). Mobility, Housing Stress, and Neighborhood Contexts: Evidence from Los Angeles. Environment and Planning A, 38(6), pp. 1077-1093.
- [19] Clark, W. A. V. & Maas, R. (2016). Spatial Mobility and Opportunity in Australia: Residential Selection and Neighbourhood Connections, Urban Studies, 53(6), pp. 1317-1331.
- [20] Clark, W. A. V. & Onaka, J. L. (1983). Life Cycle and Housing Adjustment as Explanations of Residential Mobility, Urban Studies, 20, pp. 47-57.
- [21] Clark, W., Deurloo, M., & Dieleman, F. (2006). Residential mobility and neighbourhood outcomes. Housing Studies, 21(3), 323–342.
- [22] Coulter, R., Ham, M., & Feijten, P. (2011). A Longitudinal Analysis of Moving Desires, Expectations and Actual Moving Behavior, Environment and Planning A, 43, pp. 2742-2760.
- [23] da Luz Reis, A. T., & Dias Lay, M. C. (2010). Internal and external aesthetics of housing estates. Environment and Behavior, 42(2), 271-294. https://doi.org/10.1177/0013916509334134
- [24] Dawkins, C., Jeon, J., S., & Pendall, R. (2015). Transportation Access, Rental Vouchers, and Neighborhood Satisfaction: Evidence from the Moving to Opportunity Experiment. Housing Policy Debate 25 (3): 497–530.
- [25] Dekker, K., de Vos, S., Musterd, S., & van Kempen, R. (2011). Residential satisfaction in housing estates in European cities: A multi-level research approach. Housing Studies 26(4), 479– 499,

https://doi.org/10.1080/02673037.2011.559751.

[26] Du, T., Zeng, N., Huang, Y., & Vejre, H. (2020). Relationship between the dynamics of social capital and the dynamics of residential satisfaction under the impact of urban renewal. Cities, 107, Article 102933.

- [27] Eisingerich, A. B., & Rubera, G. (2010). Drivers of brand commitment: A cross-national investigation. Journal of International Marketing, 18(2). https://doi.org/10.1509/jimk.18.2.64
- [28] Fang, Y. (2005). Residential satisfaction, moving intention and moving behaviors: a study of redeveloped neighborhoods' in inner-city Beijing. Housing Studies, 21(5).
- [29] Farrell, C. R. & Lee, B. A. (2011). Racial Diversity and Change in Metropolitan Neighborhoods, Social Science Research, 40(4), pp. 1108-1123.
- [30] Fornara, F., Bonaiuto, M., & Bonnes, M. (2010). Cross-validation of abbreviated perceived residential environment quality (PREQ) and neighborhood attachment (NA) indicators. Environment and Behavior, 42(2), 171–196.
- [31] Francescato, G., & Weidemann, S. (1979). Resident's satisfaction in HUD-assisted housing: Design and management factors. Washington, DC: U.S. Department of Housing and Urban Development.
- [32] Galster, G. (1987). Identifying the correlates of dwelling satisfaction: An empirical critique. Environment and Behavior, 19(5), 539–568.
- [33] Geist, C. & McManus, P.A. (2008). Geographical Mobility over the Life Course: Motivations and Implications, Population Space and Place, 14(4), pp. 283-303.
- [34] Gladhart, P. M. (1973). Family housing adjustment and the theory of residential mobility: A temporal analysis of family residential histories. Doctoral Dissertation, Cornell University.
- [35] Goodsell, T. L. (2013). Familification: Family, Neighborhood Change, and Housing Policy, Housing Studies, 28(6), pp. 845-868.
- [36] Grinstein-Weiss, M., Yeo, Y., Anacker, K., Van Zandt, S., Freeze, E. B., & Quercia, R. G. (2016). Homeownership and Neighborhood Satisfaction Among Low- and Moderate-Income Households. Journal of Urban Affairs 33 (3): 247–65.
- [37] Hair, J. F., Black, W. C., Balin, B. J., & Anderson, R. E. (2010). *Multivariate data analysis*. Maxwell Macmillan International Editions.
- [38] Hamersma, M., Tillema, T., Sussman, J., & Arts, J. (2014). Residential Satisfaction Close to Highways: The Impact of Accessibility, Nuisances and Highway Adjustment Projects, Transportation Research Part A, 59, pp. 106-121.
- [39] Hassan, S. Z., Waheed, A., Thaheem, M. J. (2019). Assessment of socio-economic profile and residents' satisfaction living in apartments and single unit houses in Islamabad, Pakistan. International journal of strategic property

management, 23 (5): 284–297. https://doi.org/10.3846/ijspm.2019.8067

- [40] Hinshaw, M., & Allott, K. (1972). Environmental preferences of future housing consumers. Journal of the American Institute of Planners 38 (March):102-107.
- [41] Hipp, J. R. (2009). Specifying the Determinants of Neighborhood Satisfaction: A Robust Assessment in 24 Metropolitan Areas. Social Forces 88 (1): 395–424.
- [42] Huang, Z., & Du, X. (2015). Assessment and determinants of residential satisfaction with public housing in Hangzhou, China. Habitat International, 47, 218–230.
- [43] Huang, Z., Du, X., & Yu X. (2015). Home ownership and residential satisfaction: Evidence from Hangzhou, China, Habitat International, 49, pp. 74-83.
- [44] Hur, M., Li, Y., & Terzano, K. (2015). Breaking the Chain: Understanding the Association between Foreclosure Intensity and Neighborhood Satisfaction, Applied Geography, 58, pp. 7-17.
- [45] Ibem, E. O., & Amole, D. (2013). Residential satisfaction in public core housing in Abeokuta, Ogun state, Nigeria. Social Indicators Research, 113(1), 563–581.
- [46] Isaacson, M., D'Ambrosio, L., Tannistha, S. & Coughlin, J. (2015). Life-Stage and Mobility: An Exploratory GPS Study of Mobility in Multigenerational Families, Ahmedabad, India, Journal of Aging & Social Policy, 27, pp. 348-363.
- [47] Jansen, S. J. (2013). Why is housing always satisfactory? A study into the impact of preference and experience on housing appreciation. Social Indicators Research, 113 (3), 785–805.
- [48] Jansen, S. J. (2014). The impact of the have-want discrepancy on residential satisfaction. Journal of Environmental Psychology, 40, 26–38.
- [49] Keller, S. (1968). The Urban Neighborhood. New York:Random House.
- [50] Khairrussalleh, N., Hussain, N. & Ujang, N. (2018). Women's attachment and childhood experiences of recreational parks in Klang Valley, Malaysia. ArchNet-IJAR 12 No. 3, pp. 27-39.
- [51] Kim, H., Woosnam, K. M., Marcouiller, D. W., & Aleshinloye, K. (2015). Residential Mobility, Urban Preference, and Human Settlement: A South Korean Case Study, Habitat International, 49, pp. 497-507.
- [52] Kley, S. (2011). Explaining the Stages of Migration within a Life-course Framework, European Sociological Review, 27(4), pp. 469– 486.
- [53] Krūmiņš, J., Sechi, G. and Bērziņš, M. (2018). Residential satisfaction and mobility behaviour among the young: insights from the post-Soviet city of Riga. Belgeo [Online], 3.

- [54] Labovitz, S. & Hagedorn, R. (1973). Measuring social norms. Pacific Sociological Review 16 (July):283-303.
- [55] Li, Z., & Wu, F. (2013). Residential Satisfaction in China's Informal Settlements: A Case Study of Beijing, Shanghai, and Guangzhou. Urban Geography, 34:7, 923-949, DOI: 10.1080/02723638.2013.778694
- [56] Lin S., & Li Z. (2017). Residential satisfaction of migrants in Wenzhou, an 'ordinary city' of China, Habitat International, 66, pp. 76-85.
- [57] Liu, A. A. M. (1999). Residential satisfaction in housing estates: a Hong Kong perspective. Automation in Construction, 8(4).
- [58] Lu, M. (1999). Determinants of residential satisfaction: Ordered logit vs. regression models. Growth and Change, 30(2), 264–287.
- [59] Michelson, W. (1967). Potential candidates for the designers' paradise: a social analysis from a nationwide sur- vey. Social Forces 46 (December): 190-196.
- [60] Michelson, W. (1970). Man and His Urban Environment. Reading. Mass: Addison-Wesley.
- [61] Morris, E. W., & Winter, M. (1975). A Theory of Family Housing Adjustment. Journal of Marriage and the Family, 37, 79-88. https://doi.org/10.2307/351032
- [62] Ning, Y., & Chen, J. (2016). Improving Residential Satisfaction of University Dormitories through Post-Occupancy Evaluation in China: A Socio-Technical System Approach. Sustainability, MDPI, 8(10), pp. 1-17.
- [63] Ozkan, D. & Yilmaz, S. (2019). The effects of physical and social attributes of place on place attachment: a case study on Trabzon urban squares. Archnet-IJAR.
- [64] Pickvance, C. G. (1973). Life-cycle, Housing Tenure and Intra-Urban Residential Mobility: A Causal Model. Sociological Review, 21, pp. 279-297.
- [65] Quigley, J. M. & Weinberg, D. H. (1977). Intra-Urban Residential Mobility: A Review and Synthesis. International Regional Science Review, 2(2), pp. 41-66.
- [66] Rahman, M. S., Hussain, B., Uddin, A. M., & Islam, N. (2015). Exploring residents' satisfaction of facilities provided by private apartment companies. Asia Pacific Management Review, 20(3), 130-140. https://doi.org/10.1016/j.apmrv.2014.12.012
- [67] Ren, H., & Folmer, H. (2016). Determinants of residential satisfaction in urban China: A multi-group structural equation analysis. Urban Studies 54(6), 1407–1425. https://doi.org/10.1177/0042098015627112.

[68] Rossi, P. H. & Shlay, A. B. (1982). Residential Mobility and Public Policy Issues: "Why Families Move" Revisited. Journal of Social Issues, 38(3), pp. 21-34.

- [69] Sinai, I. (2001). Intraurban housing mobility in a traditional West African city: Shelter or business decision. Urban Studies 38(3): 535–540.
- [70] Speare, A. (1970). Home ownership, life cycle stage, and residential mobility, Demography. Springer;Population Association of America (PAA), vol. 7(4), pages 449-458.
- [71] Teernstra, A. B., & Van Gent, W. P. C. (2012). Puzzling Patterns in Neighborhood Change: Upgrading and Downgrading in Highly Regulated Urban Housing Markets, Urban Geography, 33(1), pp. 91–119.
- [72] Turkoglu, H., Terzi, F., Salihoglu, T., Bolen, F. & Okumus, G. (2019). Residential satisfaction in formal and informal neighborhoods: the case of Istanbul, Turkey. *Archnet-IJAR* 13 No. 1, pp. 112-132.
- [73] Wang, D., He, S., Webster, C., & Zhang, X. (2019). Unravelling residential satisfaction and relocation intention in three urban neighborhood types in Guangzhou, China. Habitat International, 85, 53–62.
- [74] Warner, C. & Sharp, G. (2016). The Short- and Long-Term Effects of Life Events on Residential Mobility. Advances in Life Course Research, 27, pp. 1-15.
- [75] Williams, R. M. (1970). American Society. 3rd edition. New York: Alfred A. Knopf.
- [76] Zhang Z., Zhang J. (2017). Perceived residential environment of neighborhood and subjective wellbeing among the elderly in China: A mediating role of sense of community. Journal of Environmental Psychology, 51, pp. 82-94.

(This page is intentionally left blank)